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### **COMMISSIONERS**

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2016 APR -4 P 3: 34

Arizona Corporation Commission DOCKETED

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DOCKET NO. 1-01445A-03

IN THE MATTER OF THE APPLICATION OF ARIZONA WATER COMPANY TO EXTEND ITS CERTIFICATE OF CONVENIENCE AND NECESSITY IN CASA GRANDE, PINAL COUNTY, ARIZONA.

STAFF'S CLOSING BRIEF

#### I. INTRODUCTION AND BACKGROUND

More so than most cases that are brought before the Arizona Corporation Commission ("Commission"), this case is driven by its history. The grant of a Certificate of Convenience and Necessity ("CC&N") by the Commission in Decision No. 69722 established Arizona Water Company ("AWC") as the water service provider for the service territory. Commission Utilities Division Staff ("Staff") believes that the consequence of that determination significantly impacts the nature of determinations that would either reduce or delete the CC&N or further condition the nature of service provided by AWC in the CC&N.

On August 12, 2003, AWC filed an application with the Commission for an extension of its Casa Grande CC&N. As explained in the Staff Report filed in this docket on January 9, 2004 in response to the original application, the extension request includes 11 square miles along the eastern boundary of AWC's CC&N alongside Florence Boulevard. The extension area included land owned by two principal land developers, Florence Country Estates (located near Eleven Mile Corner and Florence Boulevard) and Harvard Simon (located approximately one and a half miles east of Hacienda Road and Florence Boulevard).

The Staff Report recommended approval of the CC&N extension request subject to certain conditions. What would prove to be the most significant condition recommended by Staff was that AWC should be required to obtain and file a copy of the developers' Arizona Department of Water Resources Certificate of Assured Water Supply ("CAWS") within 365 days of the effective date a Commission order on the application. Following an evidentiary hearing, a recommended order was

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issued and the Commission voted to approve the CC&N extension request subject to Staff's recommended conditions in Decision No. 66893 (April 6, 2004). Further, Decision No. 66893 ordered that failure to comply with the condition to supply the CAWS would result in the approval being deemed null and void. Decision No. 66893 at 7.

On March 30, 2005, AWC filed a request for an extension of time to comply with the CAWS requirement. Their request indicated that the developers, now identified as Harvard Investments and Core Group Consultants, Ltd., were forecasting a one year delay in development. Shortly thereafter, on April 7, 2005, Cornman Tweedy 560, LLC ("Cornman Tweedy") filed a letter in the docket indicating its ownership of 1120 acres of land in the area and its views regarding the operation of the null and void component of Decision No. 66893. The Administrative Law Judge ("ALJ") proceeded to produce a recommended opinion and order based upon AWC's requested one year extension of time.

The Commission did not approve the recommendation and the matter was scheduled for additional evidentiary proceedings and briefing. At the conclusion of the evidentiary proceedings, a new recommended opinion and order was produced and considered by the Commission. On July 30, 2007, the Commission approved Decision No. 69722 which, in pertinent part, determined that the compliance conditions established for AWC in Decision No. 66893 had been fulfilled, that further evidentiary proceedings would be held for purposes of determining whether AWC should continue to hold a CC&N extension for the Cornman Tweedy area, and noticed AWC that the purpose of the evidentiary hearing would be to consider whether to delete the Cornman Tweedy property from the CC&N extension granted to AWC by Decision No. 66893.

An evidentiary proceeding was scheduled to examine the issues identified by Decision No. 69722. Pre-filed testimony was provided to the docket by AWC, Cornman Tweedy and Staff. Following pre-hearing briefing regarding the scope and nature of the proceeding, as well as a motion to strike pre-filed testimony, the matter progressed until extenuating circumstances rendered an evidentiary hearing impracticable. By the agreement of all parties, the admissibility of the pre-filed testimony was stipulated to and the matter was submitted on the briefs for judgment by the ALJ.

A recommended opinion and order resolving the matter was filed in the docket on November 30, 2010. The recommended order was discussed by the Commission during the December 14, 2010

Open Meeting and again at the February 1, 2011 Open Meeting. At the February 1, 2011 Open Meeting, the Commission voted to remand the matter for additional proceedings regarding "whether a public service corporation, like Arizona Water, in this water challenged area and under the circumstances presented in this case, is providing reasonable service if it is not able or not willing to provide integrated water and wastewater services."

Based upon that question, matters were scheduled to permit parties additional time for discovery as well as an opportunity to discuss settlement. Ultimately, parties failed to reach a settlement and parties focused on furthering their discovery efforts in anticipation of eventual evidentiary hearings. Parties, including Staff, filed pre-filed testimony in relation to this phase of the proceeding and the matter culminated in the latest round of evidentiary hearings that concluded on February 23, 2016.

#### II. DISCUSSION

#### A. Staff's General Overview

In order to be responsive to both the inquiry posed by the Commission as well as the specific questions directed to the parties by the ALJ, Staff will first provide its general view of the matter before the Commission at this stage and then proceed to respond individually to each of the specific ALJ questions.

Based upon Staff's review of the procedural history of this matter and the expressed remedy sought by Cornman Tweedy, Staff believes that the matter remains in the nature of a CC&N deletion proceeding as described by the *James P. Paul* case. Through its counsel and witnesses, Cornman Tweedy has made clear that it desires the removal of its property from the area certificated for AWC. *See e.g.*, Tr. at 19, 30, 146-47. However, the CC&N that AWC received conditionally through Decision No. 66893 is no longer subject to any compliance conditions due to the further order of the Commission in Decision No. 69722. By determining that AWC has no further compliance requirements, Staff views the CC&N awarded to AWC as no longer conditional. Because Decision No. 69722 also ordered further proceedings to discuss the deletion of the Cornman Tweedy property from the AWC CC&N, the decision confirms that the CC&N is no longer conditional. Staff views the

reference to deletion as an acknowledgement that the matter would be placed within a *James P. Paul* deletion analysis.

Pursuant to the Arizona Supreme Court's decision in the *James P. Paul* case, the criteria for deletion of a CC&N is that the CC&N holder is unwilling to provide adequate service at reasonable rates upon request. *James P. Paul v. Arizona Corp. Comm'n*, 137 Ariz. 426, 431, 671 P.2d 404, 409 (1983). *James P. Paul* addressed the circumstance of the regulator that regrets the grant of CC&N and attempts to retroactively undo the CC&N by means of other measures than deletion proceedings, such as through the means of A.R.S. § 40-252. Citing to the *Trico* case, 92 Ariz. 373, 377 P.2d 309 (1962), the Court noted that eliminating a portion of a CC&N still requires notice and opportunity to be heard and the inquiry is still whether the CC&N holder has failed or refused to render satisfactory and adequate service at reasonable rates. *James P. Paul* at 428, 671 P.2d at 406.

Moreover, the Court indicated that indirectly removing the CC&N by means of A.R.S. § 40-252 as if the CC&N had not been granted in the first instance is inappropriate. In Footnote 3 to the Court's opinion, the Court noted that although the Commission may come to a later view that the CC&N should not have originally been granted, such regret serves to explain why the Commission would want to remove the CC&N, but does not provide a justification to do so. *Id.* at 429, 671 P.2d at 407.

Because the last compliance hurdle remaining to AWC under Decision No. 66893 has been deemed satisfied pursuant to Decision No. 69722, Staff views AWC's CC&N as perfected and thus it is no longer assailable on grounds that AWC's CC&N authority is somehow inchoate or otherwise unsettled. Thus, Staff does not agree with the contentions of Cornman Tweedy that the CC&N is not now final. See e.g. Tr. at 21-23.

Therefore, providing the relief desired by Cornman Tweedy would inevitably require a CC&N deletion in Staff's view. However, the inquiry articulated by the Commission that prompted this phase of the proceeding does not immediately result in deletion. Rather, as noted by the ALJ in the procedural order dated December 9, 2015, what constitutes "reasonable" service is a facet of the A.R.S. § 40-321(A) analysis. A.R.S. § 40-321(A) provides:

When the commission finds that the equipment, appliances, facilities or service of any public service corporation, or the methods of manufacture, distribution, transmission, storage or supply employed by it, are unjust, unreasonable, unsafe, improper, inadequate or insufficient, the commission shall determine what is just, reasonable, safe, proper, adequate or sufficient, and shall enforce its determination by regulation or order.

In Staff's view, A.R.S. § 40-321(A) applies to a specific type of interaction between the utility and the regulator. In this type of interaction, the regulator has identified conduct or deficiencies in technical capabilities demonstrated by the utility, specifies what constitutes a level of satisfactory performance, and necessarily affords the utility an opportunity to cure. It is possible that in the event that the utility proves unresponsive to an order of the Commission to improve its service to meet the threshold established by Commission order that the utility would *then* be on a path toward CC&N deletion. This would be effectuated by a further proceeding in the nature of a Complaint or an Order to Show Cause why the CC&N should not be deleted. In this circumstance, it could be fairly said that the utility, owing to its unwillingness to rectify deficiencies, is no longer fit and proper to hold the CC&N. Further, this would comport with the *James P. Paul* standard in that the utility is not providing what the Commission has determined to be adequate service at a reasonable rate.

### B. Staff's Response to ALJ Questions

1. Staff's response to the Commission's inquiry for this stage of the record: whether a public service company like AWC in this water constrained area, and under the circumstances of this case is providing reasonable service if it is not able or not willing to provide integrated water and wastewater services.

As alluded to during the proceedings, Staff views the current expression of the issue presented as substantially still a query into whether the CC&N held by AWC should be deleted. Staff views this as a consequence of the relief sought by Cornman Tweedy.

The question presented by the Commission directs the parties to investigate whether AWC's current mode of operations, i.e. providing solely water utility service, is reasonable in light of such water constraints as are present under the circumstances of this case. As will be explained further in response to the second ALJ question, Staff believes that a determination that AWC's service model is unreasonable does not "tee up" the deletion of the current CC&N but instead presents AWC with an opportunity to cure such deficiency. Further, it is clear from the testimony and assertions of counsel for Cornman Tweedy that at this stage, it still seeks removal of its property from AWC's CC&N. See

e.g., Tr. at 19, 30, 146-47. To the extent that Cornman Tweedy has been inconsistent in stating that it seeks deletion, it appears that this is largely due to a legal position that it has taken to the effect that the CC&N held by AWC is somehow not yet perfected. Under Cornman Tweedy's view, the CC&N should thus be amenable to a less stringent criteria for deletion than that prescribed by the Court in *James P. Paul*.

Staff does not believe that the service model used by AWC is unreasonable. Staff's sense of the benefits presented by integration of water and wastewater services is that integration has multiple potential benefits, some of which promote the efficient utilization of water in all phases. However, the primary benefit of integration is that it eliminates concerns about antagonistic relationships between the water and wastewater utilities serving a common territory.

As described in the testimony of Mr. Soriano, and accepted by Staff as a general characterization of the cooperation issue, a stand-alone water utility will, under ordinary circumstances, experience an incentive to economically compete with a stand-alone wastewater service provider that wishes to deploy treated wastewater for uses that would ordinarily be met through sales by the water utility. See CT-101 (Rejoinder Testimony of Steven Soriano Phase II) at 6-7; see also Exhibit No. CT-107 (Rebuttal Testimony of Fred Goldman Phase II) at 4-5 (discussing stand-alone water provider's economic disincentive to promote effluent usage). Further, the Commission has expressed concerns in the past regarding unhealthy relationships between stand-alone water and wastewater utilities and that such antagonism is not in the public interest for various reasons, including that it can interfere in the efficient use of water and treated wastewater. Such concerns prompted the Commission decision that was reviewed by the Court of Appeals in the Woodruff case.

In Arizona Water Company v. Ariz. Corp. Comm'n, 217 Ariz. 652, 177 P.2d 1224 (2008) (more commonly referred to as the Woodruff case), the Commission awarded a CC&N to a startup integrated water and wastewater utility rather than to AWC which was an established water utility with an existing CC&N in the immediate vicinity. The Court of Appeals found that the Commission had sufficient evidence on the record to (1) infer that integrated utilities would more likely work toward common goals such as minimizing costs, and (2) determine that the cooperation between the

utilities could improve the opportunity to avoid the use of groundwater to supply the water needs of the area. *Id.* at 661, 177 P.3d at 1233. As the court recognized, AWC had a recent history of litigiousness toward wastewater utilities operating within a common service territory.

This evidence would allow one to conclude that such a coordinated effort in the use of effluent could result in an overall reduction in the use of groundwater, which would be a benefit to the public. Although unaffiliated companies could coordinate such efforts, we cannot fault the Commission for concluding that affiliated companies would more likely do so. Indeed, evidence before the Commission suggested that such cooperation would not be forthcoming from Arizona Water, which had sued wastewater companies for selling effluent within Arizona Water's service areas. For these reasons, we decide that reasonable evidence supported the Commission's conclusion that Woodruff Water's ability to coordinate efforts with Woodruff Utility would benefit the public.

Id.

Notwithstanding Staff's and the Commission's sense of AWC's then recent history of litigiousness at the time of the *Woodruff* case, Staff analyzes each case on its own merits. When there is an integrated provider option, Staff will typically consider that to be a benefit to the effect that it eliminates any uncooperativeness concerns at the outset. That is of particular concern for a new CC&N because stand-alone wastewater utilities are particularly vulnerable financially. *See Woodruff* at 661, 177 P.3d at 1233 (noting testimony of Steve Olea that in the award of a new CC&N, there is the concern of the financial viability of the utilities and, in particular, startup wastewater utilities). As the record evidence in the case herein demonstrates, wastewater utilities can have difficulties collecting bills and typically do not have the implied threat of disconnection as a readily available means to instill timely payment for utility service. *See* Exhibit No. CT-104 (Direct Testimony of Paul Hendricks) at 5 (noting financial vulnerability of sewer utilities to nonpayment of bills).

However, an examination of the service provided by AWC under the circumstances presented here does not lead to a conclusion that the service it is providing is unreasonable. The question posed by the Commission posits that there is a particular water constraint within the service territory covered by AWC's CC&N and suggests that an integrated water and wastewater utility would be better situated to provide reasonable service than a utility that employs the standalone water provider format used by AWC. Staff acknowledges that the area in question is located in a desert. However, so too is the large majority of land in Arizona. The record tends to reflect that the CC&N is facing

water management issues that are similar to any other desert area within Arizona, rather than a water scarcity constraint that is particular to the locale.

Further, it is premature to conclude that AWC cannot provide reasonable service even if it does not provide integrated service. Staff recognizes that there are several potential benefits to integration beyond eliminating potential confrontations between water and wastewater providers serving a common territory. With respect to the principal benefit Staff has identified, removing a source of conflict between two utility service providers, Staff's view is that there is a slight preference for integrated providers when evaluating an application for a *new* CC&N or an extension of a CC&N. Because AWC's CC&N is no longer conditional by virtue of the Commission's determination in Decision No. 69722, Staff does not view its preference for integrated providers as being invoked under the present circumstances.

As recognized by the Court in *Woodruff* that unaffiliated utilities can coordinate efforts toward the efficient usage of groundwater and reused water (*Woodruff* at 661, 177 P.3d at 1233), Staff believes the record here reflects that there are other measures short of integration that can accomplish the same objectives of mitigating potential friction between unaffiliated water and wastewater providers operating within a common service territory. To the extent that the most obvious source of conflict relates to each utility's economic incentives to sell its water commodity, the record reflects that there are multiple means to accomplish that end. As Mr. Garfield testified on behalf of AWC, once the amount of revenue "sacrificed" by the water utility in lieu of wastewater utility sales are known, it is possible through a review of lost billing determinants to adjust the water utility's revenues in a rate case to provide the water utility with rates that afford it an opportunity to recover its original investment and earn a return on its investment. See e.g., Tr. at 504-06.

Both Mr. Garfield and Mr. Walker agreed that there are other rate measures that the Commission can authorize that can reduce the disincentive experienced by the water utility to facilitate competing transactions made by the wastewater provider that directly impact the water utility's capacity to make sales. See, Id.; Tr. at 662-63. Mr. Garfield agreed with the comparison of the issue to the Commission's Energy Efficiency rules where an incumbent utility is required to promote programs that will have the impact of reducing the utility's commodity sales. Tr. at 504-05. It seems apparent that just as the Commission managed to fashion rate-based remedies to alleviate the

disincentive of gas and electric utilities to promote measures that will undermine their sales, that so too the Commission can use rate design measures to mitigate the disincentive for water utilities to cooperate with wastewater utilities. *Id.* 

Although conservation was the issue rather than an alternative service offering by a wastewater provider, AWC has requested and received a rate adjustment for lost revenues in its last Northern Group rate case. See Decision No. 74081 (September 23, 2013) (approving a declining usage adjustment calculated as a five percent reduction to test year billing determinants). Likewise, in light of the rate design measures that the Commission has adopted in similar circumstances regarding energy efficiency, Staff believes that the Commission has multiple tools, particularly through rate making means, to ameliorate the economic incentives toward antagonism between standalone service providers in common service areas.

In light of the limited record demonstrating exceptional water constraints focused on the locale and that there are potential alternative means to accomplish the same ends that integration provides, Staff believes it is too early to conclude that AWC's service is unreasonable under the circumstances presented in this case.

2. What is the significance and scope of a Commission determination regarding the inquiry? Is it intended to be universally applicable or would it only be applicable to AWC as to the specific Cornman Tweedy property?

Staff believes that a Commission decision in this matter, although fashioned to apply solely to the Cornman Tweedy property, could still have a larger impact. As a general proposition, Staff maintains that the scope of a Commission determination is limited specifically to only the case that is before the Commission. This is both because of the limitations of what was noticed (which may confine the scope of outcomes of a Commission decision) but also because Staff has consistently held the position that the Commission is not bound by the concept of *Stare Decisis* and so is free to reach its conclusion in each case entirely on the merits of the matter that is directly before it.

However, Staff recognizes that a Commission determination in a high profile matter may acquire a prominence among interests that view the Commission's determination as a signal from the Commission regarding how it might view similar circumstances. That said, Staff would continue to

provide recommendations based on the merits of each individual case regardless of the nature of the Commission's determination in this proceeding.

As discussed elsewhere in this brief, Staff views the quality of AWC's service as being reasonable under the circumstances. Although there is little in the way of guidance in the case law providing examples of what would be reasonable, Staff believes the case law supports the proposition that pursuant to A.R.S. § 40-321(A), the Commission has the authority to determine what is reasonable based upon an appropriate evidentiary record. In reliance on the analysis of A.R.S. § 40-321(A) provided by the Court in *Palm Springs Utility*, Staff believes that the Commission's order need not apply universally. *Arizona Corporation Commission v. Palm Springs Utility Co.*, 24 Ariz.App. 124, 536 P.2d 245 (1975) involved the application of A.R.S. § 40-321(A) in a context where the Commission had not previously established by rule a criteria for reasonable service which it latter applied to solely one utility by order. The Court in *Palm Springs Utility* found that the Commission need not have previously determined a threshold for reasonableness and further promulgated that standard by rule so long as there is a rational statutory or constitutional basis for the Commission's determination and action is not so discriminatory as to constitute a denial of the equal protection clause. *Id.* at 129, 536 P.2d at 250.

Applied to the circumstances presented here, Staff believes that a determination in this matter should be particular to AWC but would recommend that it be tailored to an issue reasonably unique to the circumstances present within AWC's service territory here.

# 3. What is the status of AWC's CC&N authority regarding the Cornman Tweedy property and the standard for revocation of such authority?

As stated earlier in Staff's general analysis of this matter, Staff views the current state of AWC's CC&N as being a perfected CC&N. Staff has previously asserted in briefing at earlier stages of this matter that in order to reach a conclusion that deletion is appropriate, a showing of one of two circumstances would be necessary. The first is that AWC has failed the *James P. Paul* criteria to either be unable or unwilling to provide adequate service at reasonable rates upon request. The second is the circuitous route whereby there is a determination that AWC is not fit and proper to hold the CC&N.

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Under the facts of this case, no party has asserted that AWC is not fit and proper to provide service. On the record, Dr. Goldman testified that AWC is very clearly a fit and proper water provider. Tr. at 244; see also Tr. at 145 (testimony of Steve Soriano noting that AWC is "not wrong or evil or anything like that"). At this stage, Staff anticipates that the only way to reach a conclusion that AWC is not fit and proper would be to change the criteria that would constitute adequate or reasonable service. For instance, if by order of the Commission pursuant to A.R.S. § 40-321(A), AWC was directed to take an action and to then fail to comply/modify its service so as to satisfy the new criteria for reasonableness or adequacy.

Were such a set of events to develop, Staff would anticipate that the standard for revocation would be under the fit and proper analysis. These criteria, in general terms, are whether the utility has the technical, financial and managerial capacity to provide the certificated service. In terms consistent with an enforcement proceeding, the allegation would be that AWC is no longer fit and proper because its conduct demonstrates that its service does not meet the technical adequacy requirements set out by the Commission, is financially inadequate because it cannot afford to remedy the condition previously identified by the Commission as being in need of improvement, or is managerially unqualified because the leadership of the utility is no longer responding to the lawful commands of the regulator.

In practice, the most common bases for deletion of CC&N under this analysis is that the utility is no longer managerially fit and proper or that the utility is not sufficiently technically proficient to provide adequate service. With respect to managerial failings, these are typified by utilities that fail to file annual reports, a simple exercise that involves little difficulty for most utilities and indicates a profound lack of regulatory responsiveness by a utility when it occurs. With respect to technical adequacy, this is typified by Staff initiated complaints and orders to show cause against utilities that are violating the minimum standards established in the Commission's rules and often involves a multitude of deficiencies (such as failure to maintain adequate water pressure or failure to provide water that meets Department of Environmental Quality standards for potability).

4. What issues need to be addressed at this stage of the remand and what is Staff's position as to each of these issues?

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Staff has not identified any additional issues that are not fully addressed by the questions posed by the ALJ during the February 12, 2016 pre-hearing conference.

## 5. What party has the burden of proof for each of the issues that needs to be addressed at this stage?

Respecting the issue of what party bears the burden of proof for a given issue, Staff maintains that the general rule is applicable here and that is that the proponent of a particular outcome on a given issue bears the burden of proof to demonstrate the merits of granting the requested outcome.

Staff views AWC's CC&N as perfected and that the only methods for deletion at this point would be under the criteria set out by *James P. Paul*, or a complaint that AWC is no longer fit and proper. Absent a change in the criteria to provide the water utility service for which AWC is certificated, Staff does not believe that AWC's service would fail a fit and proper analysis. Thus Staff would not be the proponent of deletion under that analysis.

Likewise, respecting deletion under a *James P. Paul* standard, Staff believes that the party seeking deletion would have the burden to show that deletion is appropriate. Staff is not aware of any request for service having been made to AWC that AWC has declined or proven incapable of meeting at the tariffed rates which Staff would view as the reasonable rates to charge. Consequently, Staff is not advocating deletion of AWC's CC&N.

Because Cornman Tweedy is the party that seeks to remove its property from AWC's CC&N and because that would necessarily involve a deletion, Staff's position is that Cornman Tweedy would bear the evidentiary burden of demonstrating that the factual record supports the elements necessary to determine that deletion is legally appropriate and permissible.

## 6. What standard of proof must be applied to each of the issues that needs to be addressed at this stage of the remand?

Generally there are three standards of proof that are, in order of increasing difficulty, preponderance of the evidence, clear and convincing, and beyond a reasonable doubt. Beyond a reasonable doubt is only applicable in criminal proceedings, which is not the case under these circumstances. Staff believes that as between mere preponderance of the evidence and clear and convincing, that the appropriate standard is the preponderance of the evidence standard.

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Clear and convincing is a standard that, in civil matters, is generally only applicable in two principal categories of matters. The first is fraud and the second is malpractice. The standard is not readily defined in terms of a bright line threshold. Rather, it occupies a place of greater stringency than preponderance but a somewhat lower burden than beyond a reasonable doubt. Perhaps owing to the wide span that exists between preponderance, which is a simple more-likely-than-not, and beyond a reasonable doubt, which is just shy of certainty, clear and convincing is a standard that is rarely practical beyond the application to the narrow areas of fraud and malpractice.

Staff submits that the appropriate standard of proof under the circumstances presented is the same as is used for the substantial majority of all Commission matters, excepting perhaps Securities matters. That is to say, Staff believes that a preponderance of the evidence standard would be appropriate under the circumstances.

#### **CONCLUSION** III.

In conclusion, Staff views the matter as a deletion proceeding. Staff does not believe that the factual record supports deletion either because AWC is no longer fit and proper or because it has failed the James P. Paul standard.

RESPECTFULLY SUBMITTED this 4th day of April, 2016.

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